

# Europe's Digital Economy at Risk

Eight trends why the European digital economy is losing ground – key measures to regain a leading position.

# WHY EUROPE'S DIGITAL ECONOMY IS FALLING BEHIND.

## Trend 1

### Competitiveness

Europe losing ground in almost every segment of the ICT industry.

## Trend 2

### Sector value

Eroding market capitalisation in Europe. Value shifts towards North America and adjacent Internet markets.

## Trend 3

### Market structure

EU telecoms market highly fragmented. Insufficient scale harms ICT industry in Europe.

## Trend 4

### Revenues

Prolonged revenue decline in European markets; at the same time, data traffic grows tremendously.

## Trend 5

### Investment

EU lacks investment of up to 270bn EUR for high-speed next generation networks.

## Trend 6

### Regulation

Harsh regulatory framework despite intense competition in converging markets.

## Trend 7

### Telcos squeezed

Competitive pressure from OTTs and global telco giants squeezes European telecoms industry.

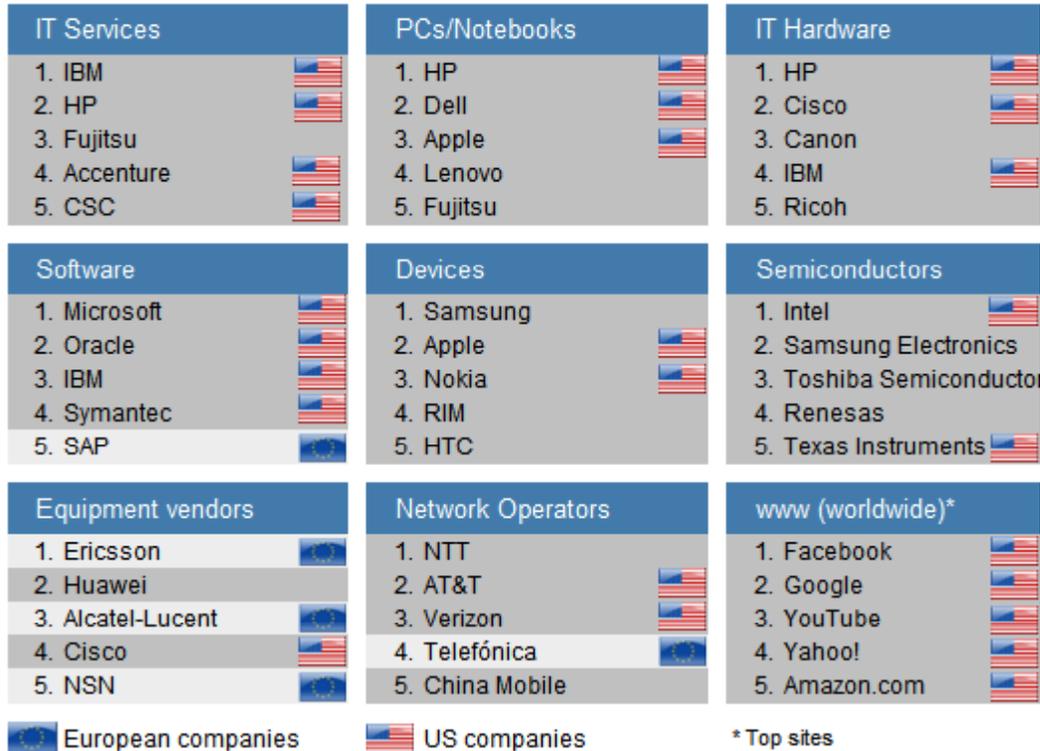
## Trend 8

### Cybersecurity

Europe lacks an integrated cybersecurity, data protection and privacy strategy.

# TREND 1: ACROSS ICT SEGMENTS AMERICAN AND ASIAN COMPANIES DOMINATE GLOBAL MARKETS.

## ICT Leaders 2011/12 (by revenues)



Source: A.T. Kearney, IDATE, Alexa, Financial Times

## Trends

- Less than 10 percent of global ICT revenues are generated by European companies.
- Former market leaders have been picked up by global competitors (Nokia) or have exited market segments (Siemens).
- Many European industries are increasingly reliant on non-European ICT players.

# TREND 1: GLOBAL PLAYERS FORGING THEIR WAY INTO EUROPE'S DIGITAL ECONOMY.

## Inorganic Moves

DEALS



+



Alcatel-Lucent



LIBERTY GLOBAL



Hutchison Whampoa



Austria



Microsoft



NOKIA

RUMORS



at&t

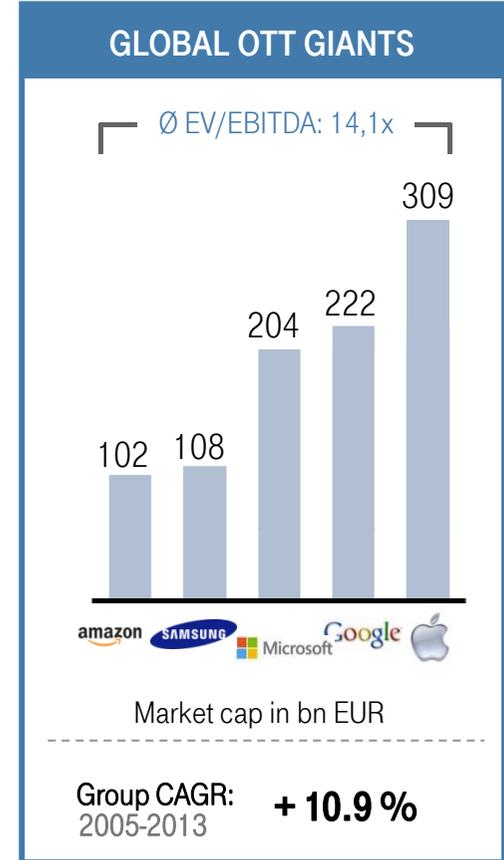
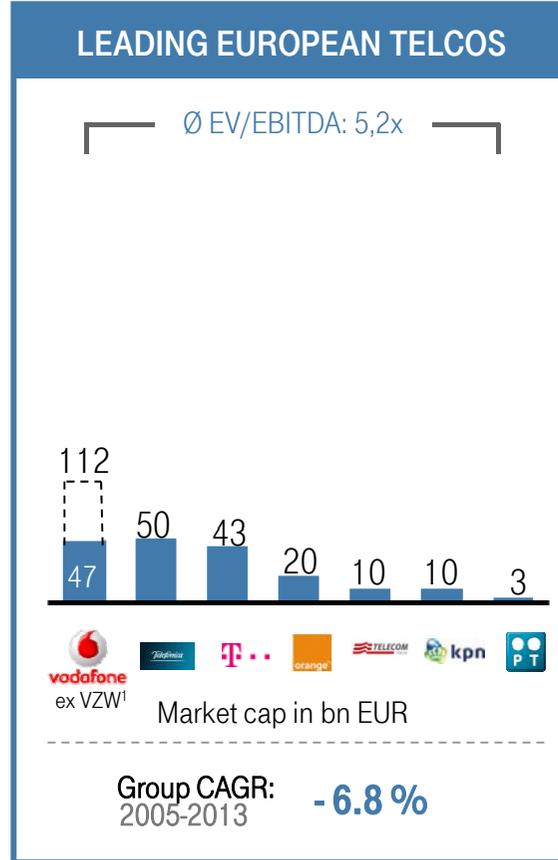
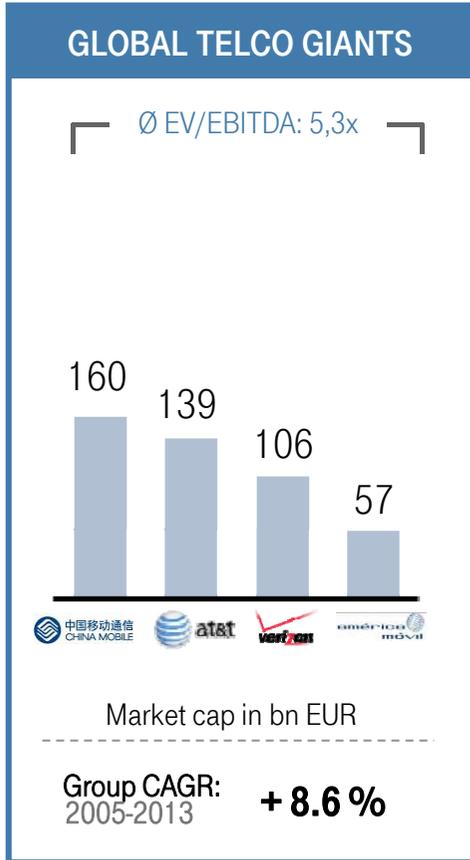


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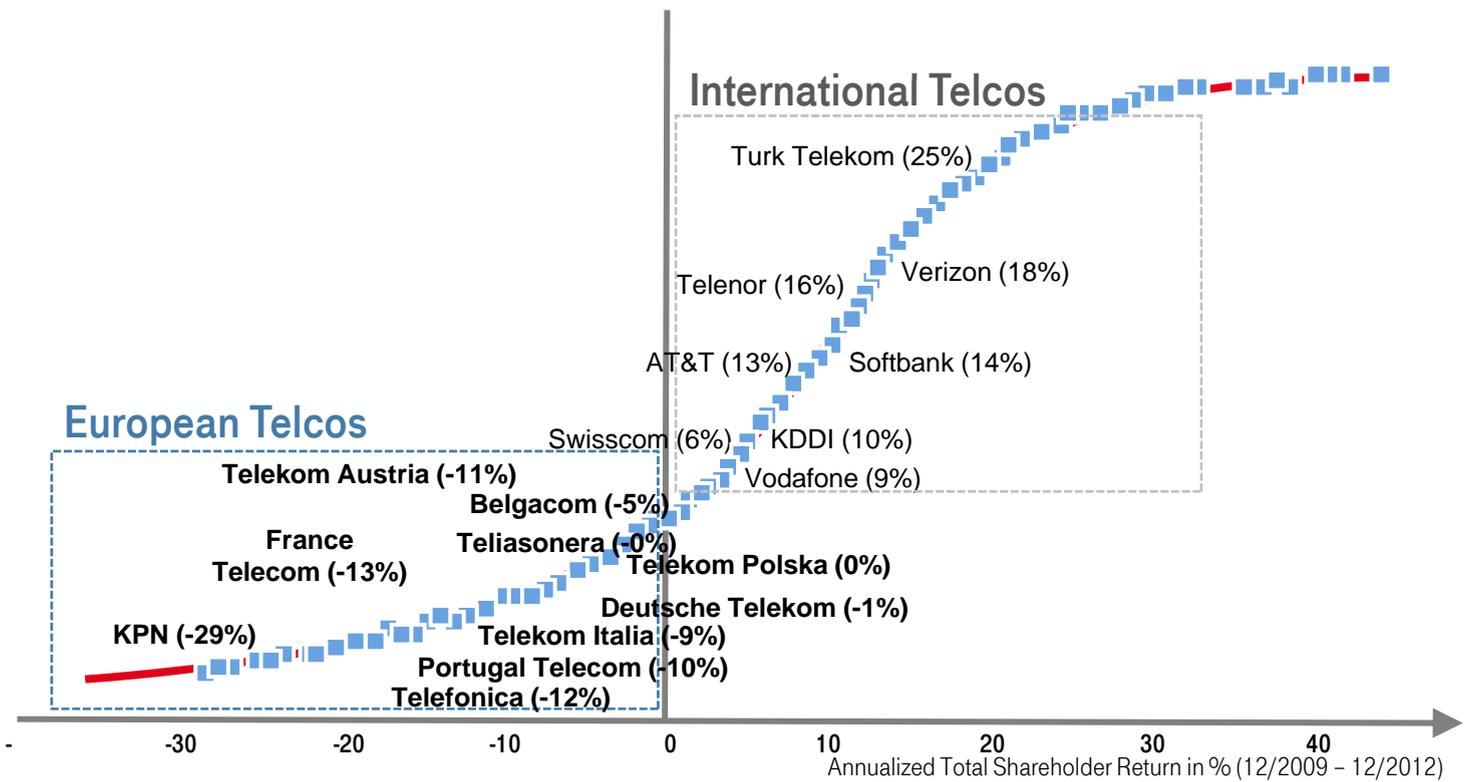
EUROPE: FROM INNOVATOR TO TAKE-OVER TARGET?

# TREND 2: ERODING MARKET CAPITALIZATION IN EU. VALUE SHIFTS OUTWARDS.



# TREND 2: NEGATIVE TOTAL SHAREHOLDER RETURNS FOR MANY EUROPEAN INCUMBENTS VS. GLOBAL PEERS.

Annualized Total Shareholder Return (12/2009 – 12/2012)

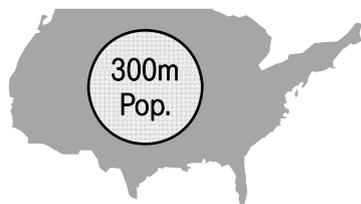


Source : BCG.

# TREND 3: EU TELECOMS MARKET HIGHLY FRAGMENTED – INSUFFICIENT SCALE HARMS INDUSTRY.

European Commission: “Fragmented European Market”.

**USA**



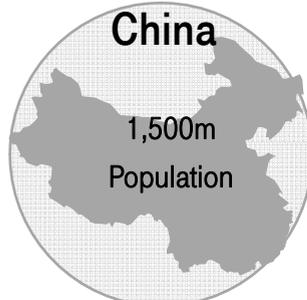
**4-5** nation-wide operators

**EU**



**200** national operators

**China**

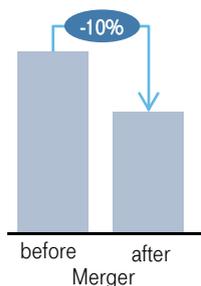


**4-5** nation-wide operators

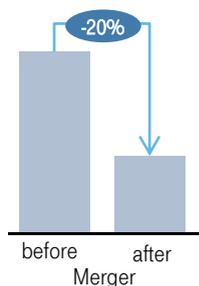
Source: European Commission.

## Scale matters

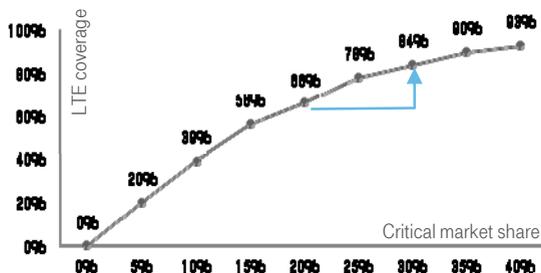
OPEX savings \*



CAPEX savings \*



Increased coverage \*\*



\* Example values from Sunrise/Orange merger proposal.

\*\* Increased coverage: With higher market share it becomes economically viable to increase coverage to less densely populated areas.

Source: BCG (2013).

## Trends

- American and Asian operators are able to serve hundreds of millions of customers each in one consolidated market.
- In Europe, merger remedies have repeatedly reversed market-driven consolidation (e.g. twice in Austria).
- The lack of scale impedes European telecom investments in next-generation technology.
- USA benefits from lower spectrum costs (0.55 EUR/pop/MHz vs. 0.77 in Europe).<sup>1)</sup>
- Intra-European consolidation difficult due to framework conditions. EU companies become targets for non-European rivals.

<sup>1)</sup> Analysis of 800 MHz auctions in the EU (2011-2013) vs. 700 MHz auctions in the USA (2008)

# TREND 4: DECLINE OF EUROPEAN TELECOM REVENUES.

European Commission: "Pressure is growing".

## IP Traffic

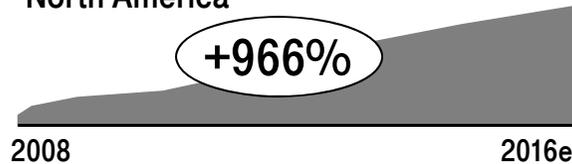
### Western Europe

+836%



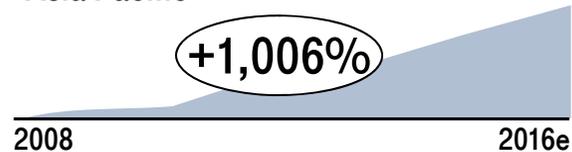
### North America

+966%



### Asia Pacific

+1,006%



## Telecom Revenues

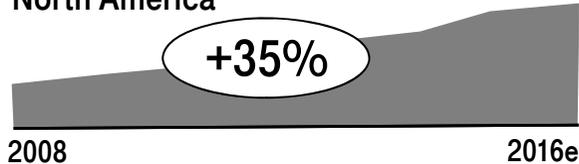
### Western Europe

-10%



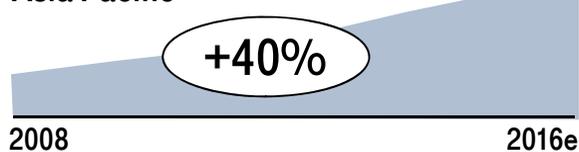
### North America

+35%



### Asia Pacific

+40%



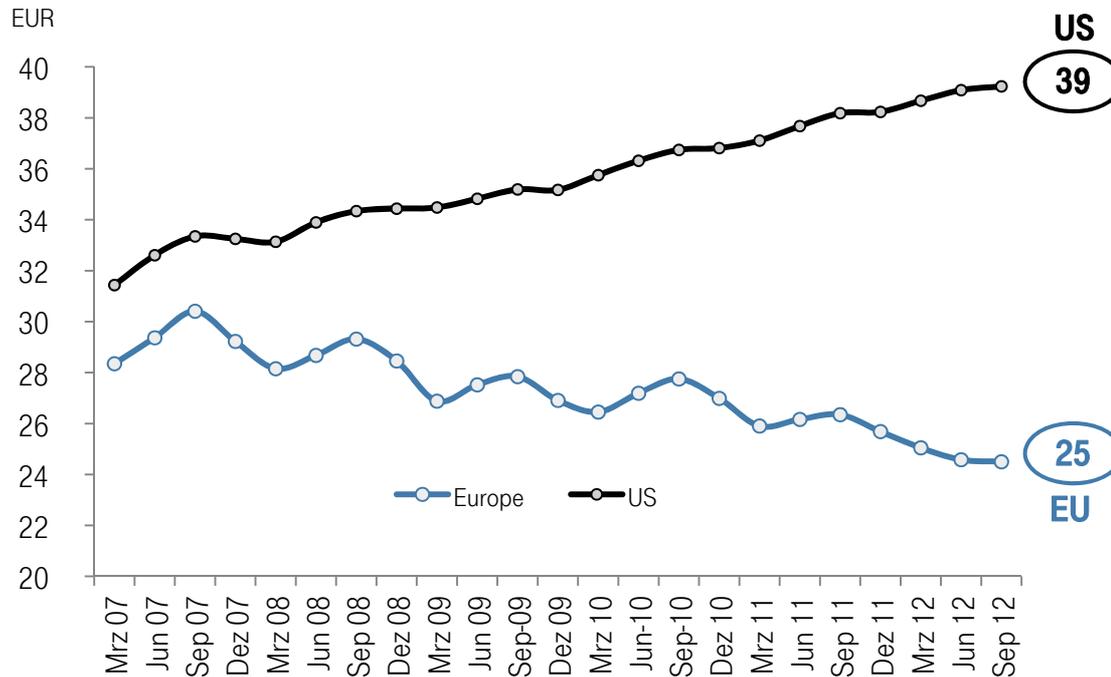
Source: European Commission (Sep. 2013)

## Trends

- While IP Traffic grows, revenues shrink continuously.
- Despite huge growth in demand for their services telecoms companies in Europe face decreasing revenues.
- This is in stark contrast to the U.S. and Asia Pacific where revenues are on the rise.
- Prices in European Markets are under pressure due to regulatory intervention and competition.

# TREND 4: PROLONGED REVENUE DECLINE IN EUROPEAN MARKETS.

## Wireless service revenues per capita in the U.S. and Europe



Source: Bernstein Research (Feb 2013). Exchange rate USD/EUR as of Sep 12.

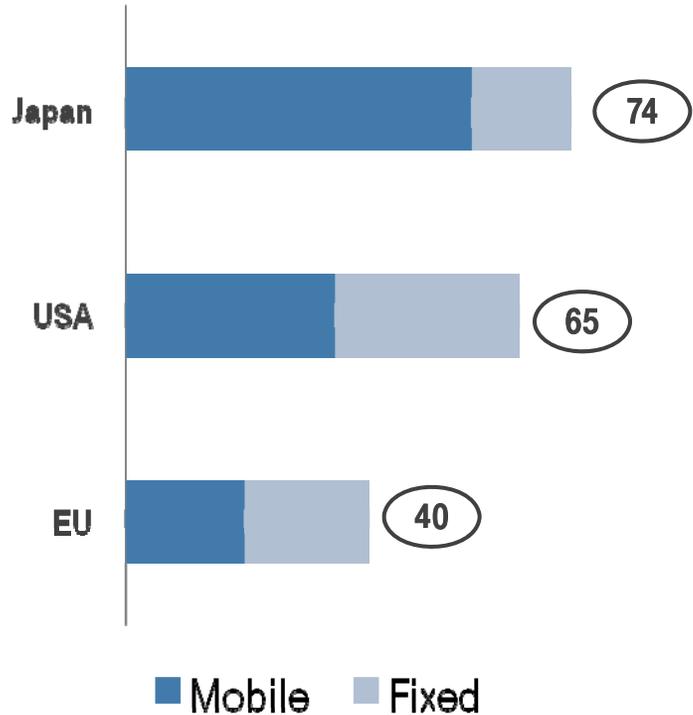
## Trends

- U.S. consumers generate higher revenues per capita for mobile wireless services compared to European consumers.
- Revenue growth allows U.S. carriers to deploy LTE at a much faster pace than the EU.

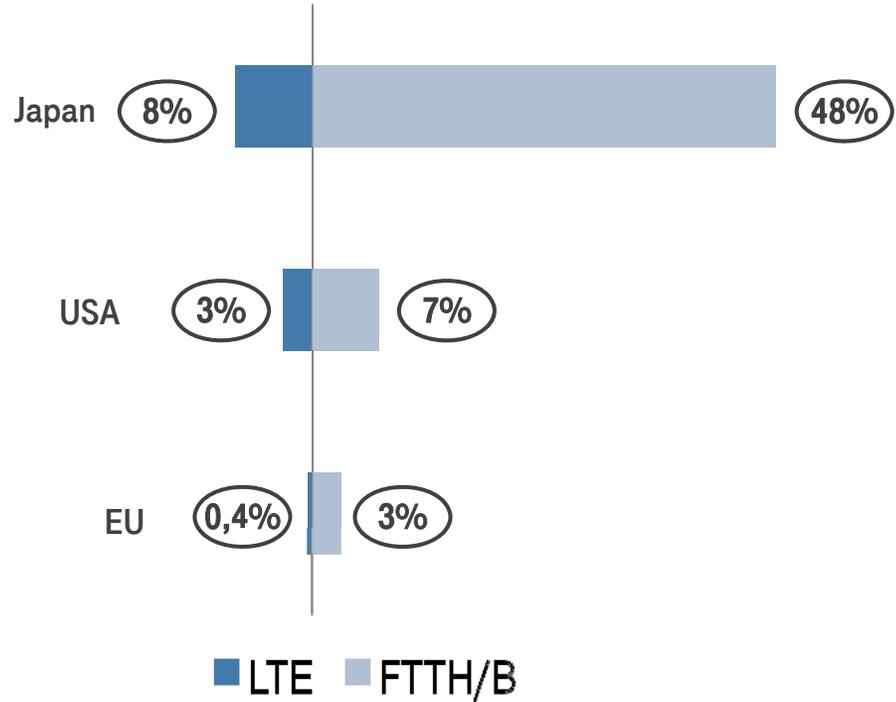
# TREND 4: LOW PRICE LEVEL AS WELL AS LOW NGA PENETRATION IN EUROPE.

Monthly revenues and high speed broadband penetration levels

2012 monthly ARPU/ARPA (in EUR)



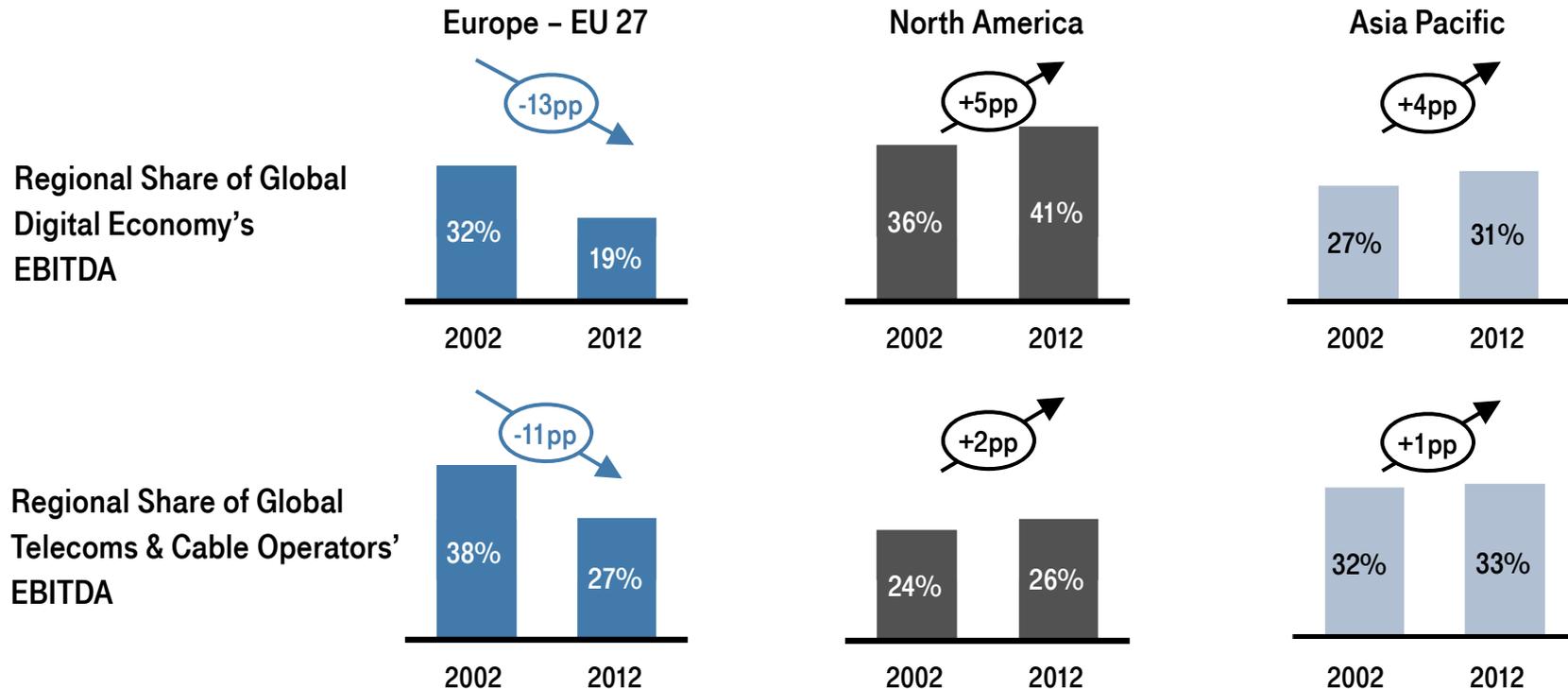
2012 LTE and FTTH/B penetration<sup>1</sup>



1) LTE subscriber penetration; FTTH/B household penetration. Source: BCG; Informa.

# TREND 4: EUROPEAN DIGITAL ECONOMY SUFFERS FROM DECLINING PROFIT POOLS.

## Shares of the World's Digital Economy EBITDA

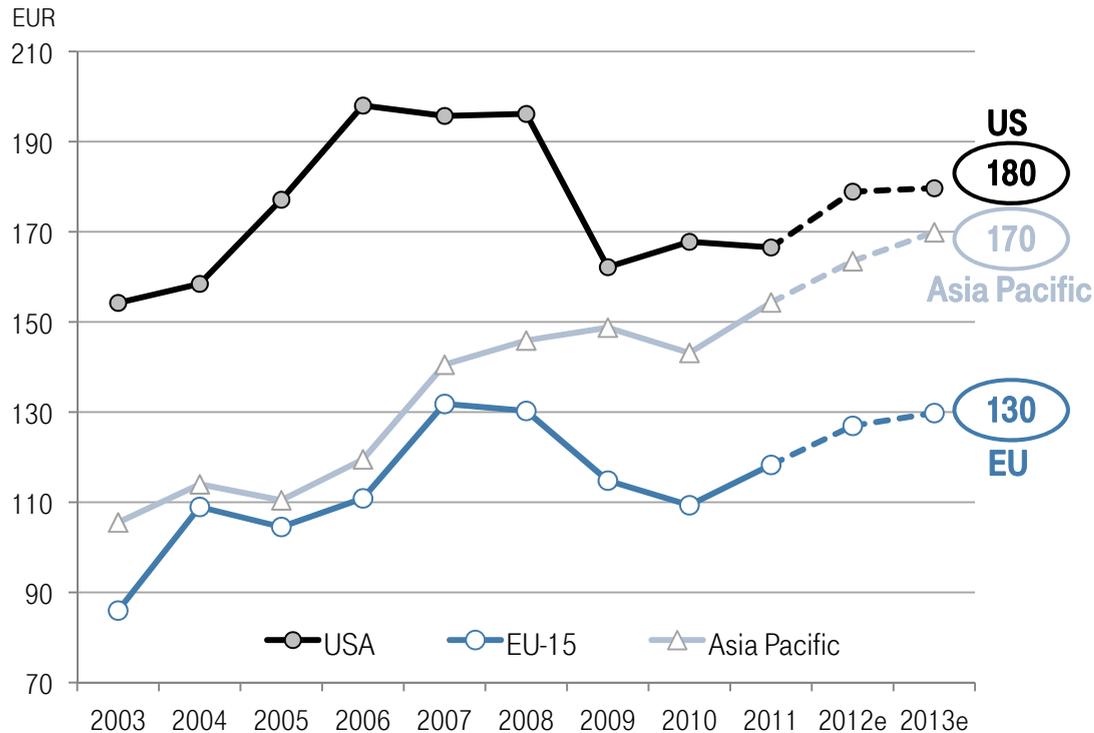


Digital Economy: Telecommunications services and equipment, Content services & applications, TV services, Software and IT services, Computer hardware, Consumer electronics

Source: DT Group Development, based on data from Factset (comparison of 387 listed companies).

# TREND 5: EU LACKS INVESTMENT FOR HIGH-SPEED NEXT GENERATION NETWORKS.

## Telecommunications investment in EUR per capita



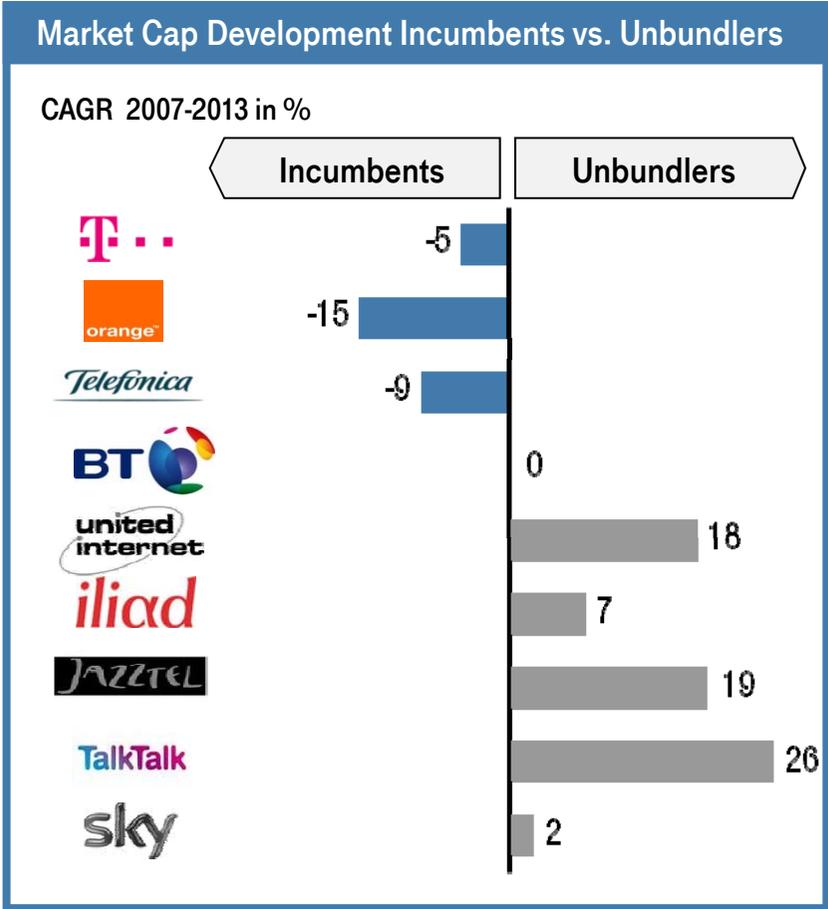
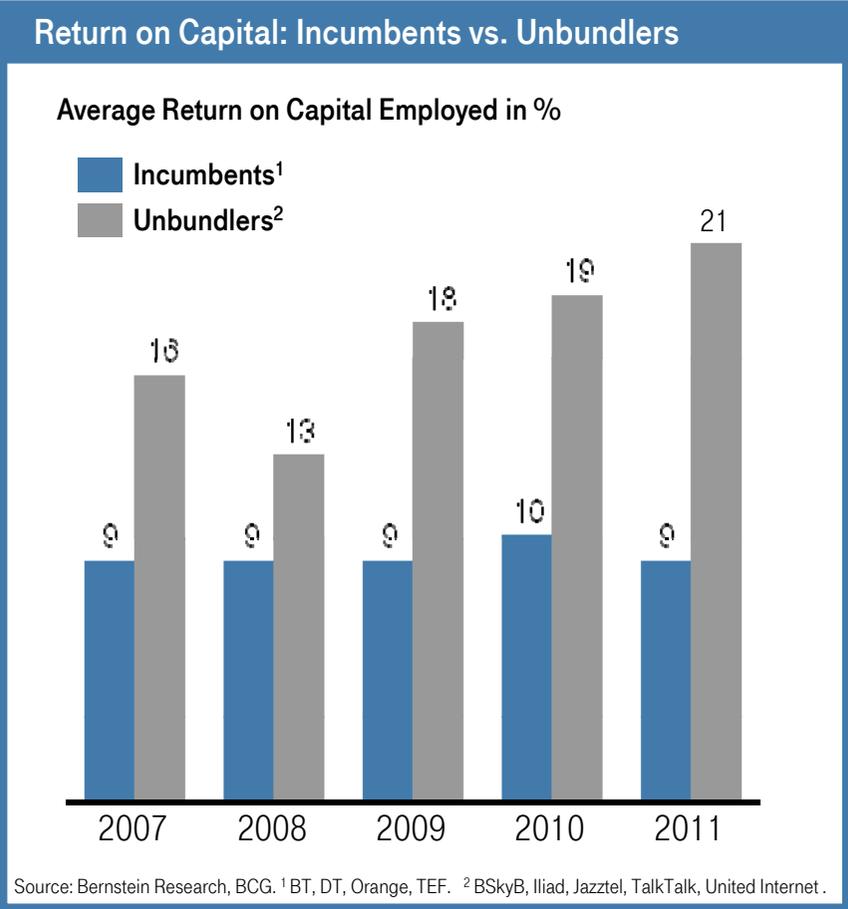
Asia Pacific: Japan, South Korea, New Zealand, Australia.

Source: OECD.

## Trends

- Investment of up to 270 bn EUR required to roll-out fibre based high-speed networks in Europe.
- Long term investment level in Europe is well below the U.S. and Asia/Pacific level.

# TREND 6: REGULATORY REGIME FAVORS NON-INVESTING UNBUNDLERS.



# TREND 6: EUROPE IS CHALLENGED BY HARD REGULATION AND COMPETITION POLICY.

## US

- Main goal: market driven infrastructure rollout, allow adequate financial returns
- Approach:
  - favor infrastructure competition
  - lenient access regulation for broadband
- Financing: operators fund the fiber network

## Europe

- Main goal: competition and low consumer prices
- Approach:
  - far-reaching market regulation,
  - intrusive access and price regulation,
  - complex institutional framework with National Regulatory/Competition Authorities, Body of European Regulators and EU Commission.
- Financing : operators fund the fiber network

## Asia / Pacific

- Main goal: make fiber accessible for everyone as part of industrial policy
- Approach:
  - favor service competition,
  - open-access wholesale networks
- Financing : government-subsidized deployments

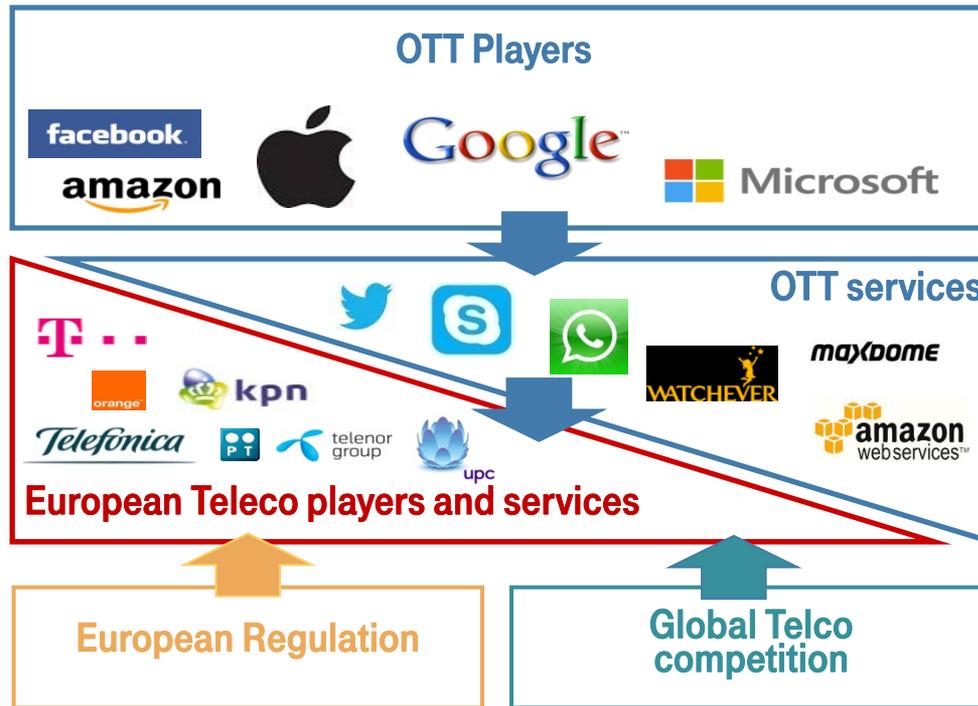
# TREND 6: TRADITIONAL REGULATORY PARADIGMS DO NOT MEET THE INVESTMENT CHALLENGE.

Regulatory concept	Myth	Reality	Recommendation
Ladder of investment	<ul style="list-style-type: none"> <li>• Providing new entrants with access to many facilities allows them to first build up a critical mass of customers before they invest in infrastructure.</li> </ul>	<ul style="list-style-type: none"> <li>• Little theoretical support in economic research, no empirical evidence.<sup>1)</sup></li> <li>• Nonetheless, 'ladder of investment' concept with major political acceptance.</li> </ul>	<ul style="list-style-type: none"> <li>• Dismiss ladder of investment concept.</li> <li>• Acknowledge proven investment incentives: positive financial outlook, predictability, absence of regulatory risks.</li> </ul>
Essential facility doctrine	<ul style="list-style-type: none"> <li>• Access regulation as the only way to establish competition, as the incumbent owns the 'essential facility'.</li> <li>• Price regulation needed to secure consumer welfare.</li> </ul>	<ul style="list-style-type: none"> <li>• Consumers benefit from ubiquitous competing alternative infrastructures (cable, fiber, mobile).</li> <li>• Extension of legacy copper regulation to new technologies.</li> </ul>	<ul style="list-style-type: none"> <li>• Access and price regulation need to be fundamentally revisited (lack of justification).</li> <li>• Competition law sufficient to prevent abuse of market power.</li> </ul>
Spectrum auction	<ul style="list-style-type: none"> <li>• Spectrum auctions ensure efficient development of mobile markets.</li> <li>• High auction proceeds unrelated to industry development.</li> </ul>	<ul style="list-style-type: none"> <li>• High cost of spectrum hampers fast mobile NGA rollout.</li> <li>• Some EU governments exploiting spectrum auctions to cover budget deficits.</li> <li>• Hyper complex auction designs entailing high economic risks.</li> </ul>	<ul style="list-style-type: none"> <li>• Auction design must support sustainable and investment-friendly outcomes.</li> <li>• Allow for long-term spectrum usage and trading.</li> </ul>

<sup>1)</sup> See e.g. Hausman & Sidak (2005); Bauer (2010); Bourreau, Dogan & Manant (2010); Briglauer & Vogelsang (2011).

# TREND 7: TELCOS SQUEEZED IN CONVERGING MARKETS.

Global competitive pressure squeezes European telecoms industry.



## Trends

No level playing field – compared to telcos, OTT players benefit from:

- Low CAPEX and sunk costs,
- Low risk due to instant scalability,
- Global markets build on network effects,
- Proprietary standards,
- Less regulatory obligations.

# TREND 8: THE CYBERSECURITY CHALLENGE.

## Major cybersecurity threats

**Hactivism**

**Corporate espionage**

**Government-driven**

**Terrorism**

**Criminal**

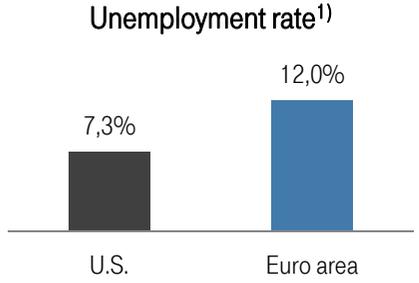
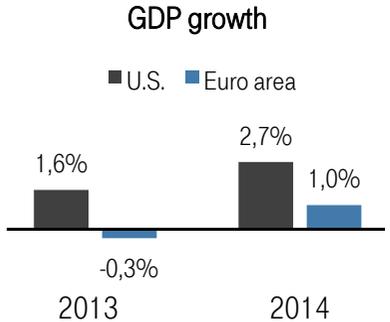
Source: World Economic Forum.

## Challenges

- Lack of security in the digital sphere threatens public safety and economic welfare.
- Security threats are growing in all areas – several million cyberattacks per day.
- Espionage undermines trust in cybersecurity and weakens confidence in digital services.
- Comprehensive surveillance of Internet traffic and services undermines freedom of the Internet, basic human rights and cultural forms of expression.
- Data protection and privacy: different legislations within Europe and compared to the U.S.
- Europe's telcos becoming acquisition targets of players from outside Europe jeopardizes technological sovereignty and increases Europe's dependency on non-European ICT companies.

# GROWTH AND EMPLOYMENT IN EUROPE DEPEND ON MORE ICT INVESTMENT.

## European economy trailing behind



<sup>1)</sup> August 2013 Source: Economist

## ICT spurs growth and employment

- ICT accounts for 21% of GDP growth in the last 5 years in mature countries.<sup>1)</sup>
- A 10 percentage-point increase in broadband penetration raises annual per-capita growth by 0.9-1.5 percentage points.
- ICT contributes to productivity growth: 31% in Europe, 59% in the U.S.
- ICT creates 2.6 new jobs for every one destroyed.

<sup>1)</sup> Sweden, Germany, UK, France, USA, South Korea, Canada, Italy, Japan.

Source: McKinsey, ifo, European Commission.

## ICT investment unleashes macroeconomic growth

- Poor telecom revenue outlook causes an investment gap estimated at €110-170 billion to reach DAE<sup>1)</sup> targets.
- Deregulation and other measures boosting ICT investment in Europe could yield up to €750 billion in GDP growth and 5.5 million jobs by 2020.<sup>2)</sup>

<sup>1)</sup> DAE: Digital Agenda of Europe. DAE targets: >30 Mbit/s coverage for all, 50% of households taking up > 100 Mbit/s by 2020.

<sup>2)</sup> BCG estimates

Source: Boston Consulting Group, EC Scoreboard.

# THE DECLINE OF EUROPE'S ICT INDUSTRY ENTAILS SUBSTANTIAL ECONOMIC AND POLITICAL RISKS.

## Europe's ICT industry in decline ...

1	Competitiveness	5	Investments
2	Sector Value	6	Regulation
3	Market Structure	7	Telcos squeezed
4	Revenues	8	Cybersecurity



## ... entails substantial economic and political risks

### Economic risks:

- Decreasing investments in ICT, e.g. in high-speed broadband networks.
- Innovation rents captured by non-European players.
- Reduced macroeconomic growth, loss of jobs.

### Political risks:

- Loss of European ICT know how – technology leadership overseas.
- European economy increasingly reliant on non-European ICT players.
- Europe increasingly vulnerable to cyber criminality and espionage.
- Ability to protect critical telecom infrastructures impaired.
- Loss of confidence in the digital economy.

# EUROPE NEEDS TO REGAIN A LEADING POSITION.

## Vision for EU's ICT industry:

**Regain leading position within next 10 years:  
Telecom network infrastructure (fiber, LTE,  
intelligent networks), Soft- and Hardware,  
Internet Services.**

## Key priority:

**Align all EU policies to restore consistency and  
credibility of political decision-making:  
Economic and Competition Policy, State Aid,  
R&D, Justice.**

# AT A GLANCE: EIGHT TRENDS WHY EUROPE IS FALLING BEHIND.

1 Competitiveness

Europe is losing ground in almost every segment of the ICT industry. Only 5 European companies amongst the world's ICT leaders. They contribute less than 10% to global ICT revenues.

2 Sector Value

Eroding sector value in EU and value shifts towards the U.S. and Asia. Market capitalization of European telcos declines by 7% per year since 2005. In contrast: Global OTT and telco giants has grown by 9-11%.

3 Market Structure

Strong market fragmentation and insufficient scale due to 200 national operators in Europe compared to 4-5 nation-wide operators in the U.S. and China.

4 Revenues

Prolonged revenue decline in Europe of -10% within 2008-2016. In contrast: Revenue growth of more than 35% in the U.S. and Asia Pacific.

5 Investments

EU lacks investment of up to 270 bn EUR for high-speed next generation networks. Long term investment in Europe of 130 EUR per capita is well below 170-180 EUR investment in the U.S. and Asia Pacific.

6 Regulation

Hard regulation and competition policy in Europe favors non-investing unbundlers. Market driven infrastructure rollout in the U.S. guarantees adequate financial returns.

7 Telcos squeezed

No level playing field in the European telecom industry. Telcos are squeezed between global players, OTT players and services as well as regulatory measures.

8 Cybersecurity

Europe lacks an integrated cybersecurity, data protection and privacy strategy.